

March 30, 2016

Dear Valued Client:

We are happy the acquisition of the NAMSA Products Division by Crosstex has been closed. We are now moving to the transition phase and want to work very closely with our clients. While change and transition associated with an acquisition can be difficult, Crosstex and NAMSA have been and will continue to work closely together with the common goal of making this change as seamless as possible. Our clients are critical to our success and your satisfaction remains paramount.

Communication has been previously provided related to the finalization of the acquisition which occurred on March 1<sup>st</sup>. We have also provided Crosstex vendor, payment and ordering information along with communicating the timeline for transition of manufacturing activities associated with Biological Indicators, Inoculated Carriers and accessories. If you have not received this information, please call 800-860-1888 or email [productorders@crosstex.com](mailto:productorders@crosstex.com). All communications regarding the acquisition are available on our website [www.SterilizationProducts.com](http://www.SterilizationProducts.com).

This communication will focus on the basic timeline for ordering and manufacturing activities of chemical based products including Chemical Process Indicators, Integrators, Emulators and Indicating Inks. We are providing this to allow for clients to evaluate how these changes will impact your process and to allow time for planning and implementation of these changes within our client's systems and processes.

Manufacturing activities will be transferred from NAMSA's facility in Northwood, Ohio to Crosstex' facility in Rush, New York. Manufacturing activities will occur at 6789 West Henrietta Road, Rush, NY 14543.

The following tables provide information based on each product configuration. In some cases, the products offered by NAMSA will be transitioned to the equivalent configuration that Crosstex has been offering. For these products, the product codes will change and a product comparison document has been developed to aid in clearly outlining the new product code, the similarities and any differences which may exist between the NAMSA product and the equivalent Crosstex replacement.

The product comparison documents are available on our website [www.SterilizationProducts.com](http://www.SterilizationProducts.com) or upon request. To request the comparison document, please contact any of the following:

Jennifer Rogers, Inside Sales Representative  
[jenniferr@crosstex.com](mailto:jenniferr@crosstex.com)  
419.662.4421

Burke Davis, Account Executive  
[burked@crosstex.com](mailto:burked@crosstex.com)  
419-662-4479

Kim Nielsen, Marketing Manager Industrial Markets  
[kimn@crosstex.com](mailto:kimn@crosstex.com)  
419.662.4873

Julie Wheeler, Director Industrial Markets  
[jwheeler@crosstex.com](mailto:jwheeler@crosstex.com)  
419.662.4488

| <b>Indicating Inks</b>  |  |
|---|--|
| <p>This category applies to the following NAMSAs product codes:</p> <ul style="list-style-type: none"> <li>• Steam: SSI-04-BP, SSI-07-BP, SSI-07-GBr, SSI-10-BBI, SSI-10-PBI, SSI-10-UBI, SSI-10-YBI</li> <li>• Ethylene Oxide: INK-EF-VG, INK-EF2-RY, INK-EF2-YB, INK-EF2-YBr</li> <li>• Dry Heat: INK-DF-UB, INK-DF-OBr, INK-DF-PV</li> <li>• Formaldehyde: SFI-04-VG</li> <li>• Hydrogen peroxide: INK-PF-VP, INK-PF-YB, INK-PF2-RB, INK-PF2-RY, INK-PF2-YB, INK-PF2-VP, INK-PF2-BP, INK-PF3-RB</li> </ul> |  |
| Summary of Changes  | <ol style="list-style-type: none"> <li>1. Manufacturing location</li> <li>2. Branding from NAMSAs to Crosstex</li> </ol> |
| <b>Event</b>  | <b>Tentative Time frame</b>  |
| Last orders accepted for NAMSAs branded product   | August 1, 2016   |
| Orders accepted for Crosstex branded equivalent   | November 1, 2016   |

Indicating Inks will be manufactured at NAMSAs facility until approximately November 1, 2016. We are requesting that orders be planned ahead and placed by August 1, 2016 to allow for planning of raw materials and staff during the transition. All Indicating Ink manufacture will transfer to Crosstex' Rush NY facility.

| <b>Chemical Process Indicators for Monitoring Dry Heat, Ethylene Oxide (EO), Formaldehyde, Hydrogen Peroxide and Steam Processes</b>   |   |
|--|---|
| <p>This category applies to the following NAMSAs product codes:</p> <ul style="list-style-type: none"> <li>• Dry Heat: CPI-DP1, CPI-DH01</li> <li>• Ethylene Oxide: CPI-E01, CPI-E02, CPI-E03, SP-E16</li> <li>• Formaldehyde: CPI-SF01</li> <li>• Hydrogen peroxide: CPI-P03</li> <li>• Steam: CPI-S01</li> </ul> |   |
| Summary of Changes   | <ol style="list-style-type: none"> <li>1. Manufacturing location of Indicating Ink and final product conversion to Crosstex' Rush NY facility. Please note, production activities will primarily occur at Crosstex' Rush, NY, facility and a sub-contractor will only be used for the purpose of a backup supplier as needed.</li> <li>2. Branding from NAMSAs to Crosstex</li> </ol> |
| <b>Event</b>   | <b>Tentative Time frame</b>   |
| Last orders accepted for NAMSAs branded product  | August 1, 2016  |
| Orders accepted for Crosstex branded product   | November 1, 2016  |

| <b>Chemical Process Indicators for Monitoring Radiation Processes</b>   |  |
|---|--|
| This category applies to the following NAMSAs product codes: <ul style="list-style-type: none"> <li>Radiation: CPI-R01, CPI-R02, CPI-R03, CPI-R06, CPI-F01, SP-R58</li> </ul> |  |
| Summary of Changes  | <ol style="list-style-type: none"> <li>Manufacturing location of Indicating Ink and final product conversion to Crosstex' Rush, NY, facility. Please note, sub-contractor for application of Indicating Ink will not change. Sub-contractor for conversion to final product will only be used for the purpose of a backup supplier as needed.</li> <li>Branding from NAMSAs to Crosstex</li> </ol> |
| <b>Event</b>  | <b>Tentative Time frame</b>  |
| Last orders accepted for NAMSAs branded product   | August 1, 2016   |
| Orders accepted for Crosstex branded product  | November 1, 2016   |

| <b>Chemical Process Indicator Strips and Tapes</b>  |  |
|---|--|
| This category applies to the following NAMSAs product codes: <ul style="list-style-type: none"> <li>Steam: TST4S-250, TST5S-250, TST6S-250, TAP-S48</li> <li>Ethylene Oxide: EYB-250, TAP-E48</li> <li>Dry Heat: DH-250</li> <li>Formaldehyde: SFVG-250</li> <li>Hydrogen peroxide: HBP-250, HRB-250, HRY-250, TAP-H48</li> </ul> |  |
| Summary of Changes <sup>1</sup>   | <ol style="list-style-type: none"> <li>Manufacturing location of Indicating Ink and final product conversion to Crosstex' Rush NY facility. Please note, production activities will primarily occur at Crosstex' Rush NY facility and sub-contractor will only be used for the purpose of a backup supplier as needed.</li> <li>Branding from NAMSAs to Crosstex</li> <li>Some NAMSAs product codes will be converted to Crosstex product codes</li> </ol> |
| <b>Event</b>  | <b>Tentative Time frame</b>  |
| Last orders accepted for NAMSAs branded product   | August 1, 2016   |
| Orders accepted for Crosstex branded product  | November 1, 2016   |

<sup>1</sup> Product comparison document which outlines the new product codes of the Crosstex equivalent products are now available, please inquire.

| <b>Custom Chemical Process Indicator Labels</b>  |   |
|--|---|
| This category applies to the following NAMSAs product codes: <ul style="list-style-type: none"> <li>All Custom Labels including SP-DHxy, SP-Exy, SP-Pxy, SP-Rxy, SP-Sxy, Combination Labels (SP-C0x) and Labels without Indicators (SP-M0x)</li> </ul> |   |
| Summary of Changes   | <ol style="list-style-type: none"> <li>Manufacturing location of Indicating Ink and final product conversion to Crosstex' Rush, NY, facility. Please note, production activities will primarily occur at Crosstex' Rush, NY, facility and sub-contractor will only be used for the purpose of a backup supplier as needed.</li> <li>Branding from NAMSAs to Crosstex</li> </ol> |
| <b>Event</b>   | <b>Tentative Time frame</b>   |
| Last orders accepted for NAMSAs branded product  | August 1, 2016  |
| Orders accepted for Crosstex branded product   | November 1, 2016  |

| <b>Bowie &amp; Dick Test Packs</b>   |   |
|--|---|
| This category applies to the following NAMSAs product codes: <ul style="list-style-type: none"> <li>BD-1XCS</li> </ul> |   |
| Summary of Changes   | <ol style="list-style-type: none"> <li>Manufacturing location of Indicating Ink and final product conversion to Crosstex' Rush, NY, facility. Please note, production activities will primarily occur at Crosstex' Rush, NY, facility and sub-contractor will only be used for the purpose of a backup supplier as needed.</li> <li>Branding from NAMSAs to Crosstex</li> </ol> |
| <b>Event</b>   | <b>Tentative Time frame</b>   |
| Last orders accepted for NAMSAs branded product  | August 1, 2016  |
| Orders accepted for Crosstex branded product   | November 1, 2016  |

All time lines communicated above are tentative and subject to change. We understand that our clients have different needs based on your internal quality system requirements or Standard Operating Procedures (SOPs). Because of this, if there is something specific that is required, such as completion of specific forms or documents, samples, etc., please do not hesitate to let us know.

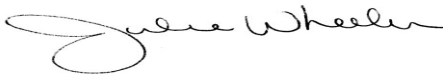
The ordering information associated with the products, during and post transition, will remain the same and as outlined below.

| Ordering Information |  |
|----------------------|--|
| Telephone            | 1 (800) 860-1888   |
| Fax                  | 1 (419) 666-1715   |
| Email                | <a href="mailto:productorders@crosstex.com">productorders@crosstex.com</a> |

As manufacturing activities begin to transfer to Crosstex, product may be branded under NAMSA or Crosstex and will be shipped from one of two locations depending on the branding of the product. NAMSA branded product will ship from the existing NAMSA facility (6750 Wales Road, Northwood, OH 43619) and Crosstex branded product will be shipped from the Rush, NY, facility (6789 W. Henrietta Road, Rush, NY 14543).

Thank you for being a valued client and we look forward to continuing to serve you.

Sincerely,



Julie Wheeler  
Director Industrial Markets  
[jwheeler@crosstex.com](mailto:jwheeler@crosstex.com)  
419-304-6535